




REMOTE SUPPORT OPTIONS at Schoeler

Trouble-shooting in shortest possible time.

| |  BASIC |  ADVANCED |  PREMIUM |
|--|---|---|---|
| Device | none | eWon - Router | Industry - PC |
| LAN | ✗ | (✓) | ✓ |
| WLAN | ✗ | (✓) | ✓ |
| GSM | ✗ | (✓) | ✓ |
| Time until established connection | Remote access not possible | Approximately one working day | Immediately |
| | Support by phone or email | Remote access possible | Software version always ready for remote support |



PREMIUM REMOTE SUPPORT OPTIONS

- _ Programming software and hardware included
- _ No machine data transfer via internet
- _ No software updates required
- _ No external hardware for programming and/or online support required